

# VOICE



Values Based Leadership

## Hybrid Working Tightrope Walk or Walk In The Park?

Hybrid working is here to stay. It brings benefits and poses challenges for both employers and employees.

In this edition, we explore diverse perspectives and ideas to empower your journey through this evolving landscape, whether you're a leader fostering collaboration or an employee balancing work and life.

# VOICE NOTES

We know sometimes time is short. Each of this month's articles in bite size form.

## Cultivating Culture In A Hybrid World

### **Define and Lead by Core Values:**

Clearly communicate organisational values to all employees, with leaders exemplifying these values in actions, setting the cultural tone.

### **Establish Rituals for Connection:**

Foster belonging through rituals like virtual team gatherings, enabling employees to reinforce cultural norms and build community.

### **Invest in Seamless Technology:**

Ensure effective communication with the right tools and training, enabling remote and in-person teams to collaborate effortlessly.

### **Encourage Cross-Functional Collaboration:**

Break silos by facilitating collaboration among diverse teams, leveraging varied perspectives to drive innovation.

### **Celebrate Achievements and Well-being:**

Recognise successes and prioritise work-life balance to boost morale, motivation, and overall organisational health.

## Healthy Hybrid : (Peri) Menopause

### **Hybrid Working: A Revolution for (Peri) Menopausal Women:**

Hybrid working emerges as a transformative solution for (peri)menopausal women, offering enhanced flexibility to navigate symptoms and challenges.

### **Flexibility as Support:**

67% of (peri)menopausal women turn to hybrid working to alleviate symptoms, highlighting its potential to address the "broken rung" phenomenon and support career advancement.

### **Tailoring the Work Environment:**

Hybrid working allows for personalised adjustments, such as lighting, temperature, and seating, minimising discomfort and enhancing productivity and job satisfaction.

### **Emotional Well-being and Inclusivity:**

Remote work empowers (peri)menopausal women to manage emotional fluctuations without office stress, fostering a compassionate work culture that acknowledges and accommodates unique needs.

### **Creating Inclusive Policies:**

Companies can elevate support by integrating (peri)menopause into health agendas, promoting open conversations, and implementing inclusive policies that benefit all employees, ensuring a supportive and competitive work environment.

## Hybrid Days : Generational Ways

### **Hybrid Work: Embracing Generational Diversity:**

The rise of hybrid work models marks a significant shift in collaboration and productivity, presenting both challenges and opportunities amidst a diverse workforce.

### **Baby Boomers: Adapting to Change:**

Baby Boomers, born between 1946 and 1964, face the challenge of embracing new technologies essential for remote collaboration, yet find opportunities in reclaiming work-life balance through reduced commuting and greater flexibility.

### **Generation X: Balancing Dual Responsibilities:**

Generation X, born between 1965 and 1980, navigates the delicate balance of managing family and work responsibilities, finding empowerment in the autonomy and flexibility offered by hybrid work.

### **Millennials: Struggling with Boundaries:**

Millennials, born between 1981 and 1996, grapple with delineating boundaries between work and personal life in a hybrid environment, yet seize opportunities for career advancement and flexibility.

### **Generation Z: Digital Mastery**

Generation Z, born from 1997 onwards, leverages their digital proficiency to navigate remote work, finding empowerment in crafting personalised work environments while contributing to a diverse and inclusive workplace culture.

# Hybrid Working. The Best of Both Worlds?

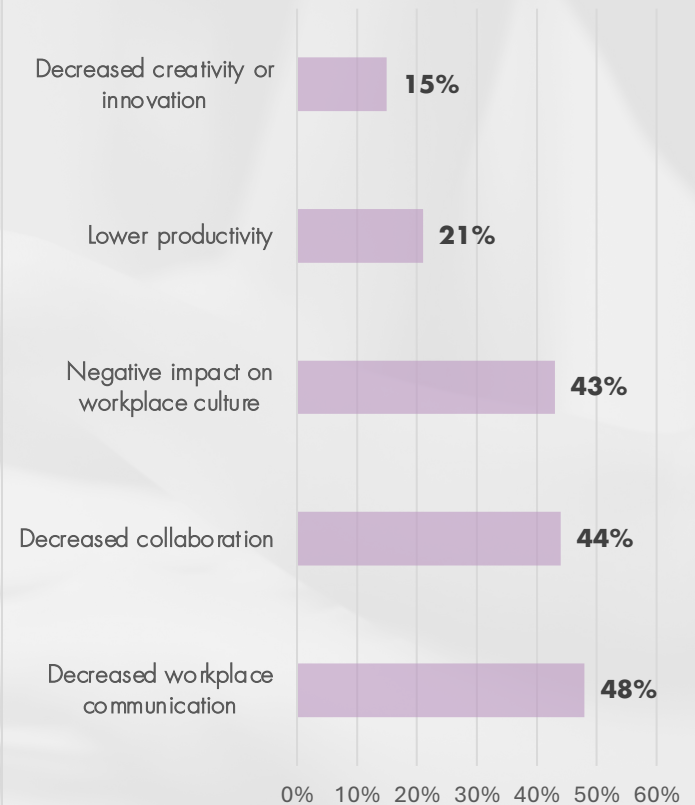
## Top 5 Greatest Challenges for Employees



Source : Gallup

## The Biggest Challenges of Hybrid Work

## Top 5 Greatest Drawbacks for Companies



Source : Gallup

# Cultural Cultivation

How do you maintain and embed culture in a dispersed workforce?

## Defining Core Values and Leading by Example:

At the heart of every organisation's culture are its core values. Clearly defining these values and communicating them to all employees, regardless of their location, is essential. Leaders must lead by example, embodying these values in their actions and decisions, and setting the tone for the entire organisation.

## Creating Rituals and Traditions:

Rituals and traditions play a crucial role in fostering a sense of belonging and community. Whether it's virtual team lunches, weekly check-ins, or monthly town hall meetings, these rituals provide opportunities for employees to connect and reinforce cultural norms.

## Investing in Technology and Infrastructure:

Technology plays a vital role in facilitating communication and collaboration in a hybrid work environment. Investing in the right tools and platforms ensures that remote and in-person team members can work together seamlessly. Providing training and support ensures that employees feel comfortable using these technologies to connect and collaborate effectively.

## Encouraging Cross-Functional Collaboration:

Breaking down silos and encouraging cross-functional collaboration fosters innovation and creativity. By creating opportunities for employees from different departments or locations to work together, organisations can leverage diverse perspectives and expertise to drive success.

## Celebrating Achievements and Milestones:

Recognising and celebrating achievements and milestones is crucial for reinforcing positive behaviours and outcomes. Whether it's through virtual shout-outs, awards, or recognition programs, acknowledging individual and team accomplishments boosts morale, motivation, and engagement.

## Promoting Flexibility and Work-Life Balance:

Embracing flexibility and promoting work-life balance is essential for supporting the well-being of employees. Offering flexible work arrangements and encouraging employees to prioritise self-care helps prevent burnout and fosters a healthy, productive work environment.

## Soliciting Feedback and Adapting:

Regularly soliciting feedback from employees allows organisations to understand their needs and concerns better. By listening to their suggestions and ideas for improvement, organisations can adapt their

approach to strengthen their culture continuously

In conclusion, nurturing culture in a hybrid work environment requires intentionality, creativity, and adaptability.

By defining core values, creating rituals and traditions, investing in technology, encouraging collaboration, celebrating achievements, promoting flexibility, and soliciting feedback, organisations can cultivate a thriving culture that transcends physical boundaries and drives success in the modern workplace..

44%

of business leaders are concerned about maintaining culture in a hybrid world

42%

of managers struggle with communication when managing hybrid and remote teams.

# Pause For Thought : Peri-menopause & Menopause and the Transformative Power of Hybrid Working

**73%**  
of employees  
experience  
symptoms  
related to  
(peri)  
menopausal  
transition

**67%**  
say their  
symptoms have  
a negative  
effect on them  
at work

**67%**  
feel hybrid working would  
make dealing with  
symptoms easier

In the ever-evolving landscape of professional life, the introduction of hybrid working has been nothing short of revolutionary. This transformative shift is now shining a spotlight on a demographic that stands to gain significantly – (peri)-menopausal and menopausal women. Let's look at how this enhanced flexibility can be a beacon of support for the incredible women navigating the intricacies of (peri) menopause within your team.

According to a recent report from the CIPD, a staggering 17% of women have contemplated leaving work due to a lack of (peri)menopause support, and an additional 6% have already taken that step, contributing to what is often referred to as the "broken rung" – the idea that women are more likely to leave work and less likely to advance to senior management positions. Interestingly however 67% of survey respondents revealed that they turned to hybrid working as a remedy to ease their symptoms.

The conventional 9-5 office model poses distinct challenges for (peri)menopausal women dealing with both physical and emotional symptoms. Hot flashes, fatigue, and mood swings disrupt daily routines, impacting concentration, increasing workplace stress, and diminishing patience. Hybrid working emerges as a unique solution, allowing for the personalised tailoring of the home working environment to mitigate these challenges.

One key advantage of hybrid working lies in the flexibility it provides for creating a comfortable and supportive workplace. Personalisation of surroundings – from adjustable lighting to temperature control and seating arrangements – can significantly minimise discomfort. This control over the working environment enhances productivity and overall job satisfaction.

Moving beyond the physical aspects, the emotional toll of (peri)menopause is often underestimated. The ability to work remotely empowers individuals to navigate these emotional fluctuations without the added stress of a rigid office setting and in full view of others. This flexibility fosters a more compassionate and understanding work culture, acknowledging, and accommodating unique needs during this significant life phase.

While hybrid working contributes to breaking down traditional workplace stigma surrounding (peri) menopause, leaders can elevate this support by incorporating it into health and well-being agendas. This involves promoting open conversations, cultivating inclusive and supportive environments, and solidifying commitment with dedicated (peri) menopause policies.

# Pause For Thought : Peri-menopause & Menopause and the Transformative Power of Hybrid Working

The impact of hybrid working extends beyond individual empowerment to benefit the broader community. For (peri)menopausal women, navigating this new work dynamic can offer a unique opportunity to address the multifaceted challenges they face. Beyond the physical adjustments, such as hot flashes and fatigue, (peri)menopause can significantly affect self-confidence and self-esteem, posing challenges that are difficult to quantify but deeply felt, and sometimes amplified beyond physiological symptoms.

As women navigate this transition, the flexibility of hybrid work allows them to better manage professional responsibilities while prioritising their personal lives and well-being. By acknowledging and supporting the mental health aspect of (peri)menopause, companies can foster a culture of understanding and inclusivity. This not only aids in retaining experienced talent but also attracts new employees who value supportive environments, ultimately giving companies a strategic advantage in the competitive talent landscape.

However, it's crucial to implement this supportive environment thoughtfully, ensuring it doesn't come at the detriment of other groups. Creating policies that offer remote work options and flexibility in hours should be inclusive for all.

The impact of hybrid working in supporting (peri) menopausal women within your team is profound. Increased understanding, flexibility, and support empower them to thrive professionally and contribute to creating a compassionate and adaptable work environment for others. It's clear that the fusion of flexibility and inclusivity holds the key to a more harmonious and productive professional landscape.

## Deeper Insights

### Menopause in the Workplace

#### Employer Guidance

We admire the work of Health in Menopause, we highly recommend their services. Their website offers lots of useful information, knowledge, resources and advice for employees and to support them.

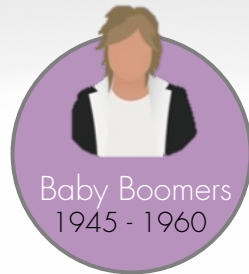
[Click Here](#)

***Around a quarter (24%) say their organisation has a stated (peri) menopause policy or other support measures in place. This leaves a substantial 43% that don't and a third that don't know.***

***Organisations that have support are most likely to have written policies (47%) and (peri) menopause support networks (46%).***

# Mind the Gap? : Hybrid Working and Generational Dynamics

## the Generations



Formative Experiences

Cold War,  
Swinging Sixties,  
Moon Landings,  
Youth Culture,  
Family Orientated

Fall of Berlin  
Wall, Reagan/  
Gorbachev/  
Thatcherism, Live  
Aid, Early Mobile  
Technology,  
Divorce Rate  
Rises

9/11 Attacks,  
Social Media,  
Invasion of Iraq,  
Reality TV,  
Google Earth

Economic  
Downturn, Global  
Warming,  
Mobile Devices,  
Cloud  
Computing, Wiki-  
Leaks

Style

Optimistic,  
Competitive,  
Workaholic,  
Team Orientated

Flexible, Informal,  
Skeptical,  
Independent

Competitive,  
Civic, Open  
Minded,  
Achievement  
Orientated

Global,  
Entrepreneurial,  
Progressive, Less  
Focused

Signature Product

Television

Personal  
Computer

Tablet/Smartphone

Google Glass/3D  
Printing

Communications

Telephone, Face  
to Face

Telephone, Face  
to Face

Text/IM/Email

Social  
Media/Texts/IM

Motivations

Company Loyalty,  
Teamwork, Duty

Diversity, Work Life  
Balance, Personal/  
Professional  
Interests

Responsibility,  
Quality of  
Manager, Unique  
Work Experiences

Diversity,  
Personalisation,  
Individuality,  
Creativity



# Mind the Gap? : Hybrid Working and Generational Dynamics

As workplaces continue to evolve, the rise of hybrid work models has sparked a significant shift in how we approach collaboration and productivity. This transition brings with it both challenges and opportunities, particularly when considering the diverse generational makeup of today's workforce.

## The Baby Boomer Dilemma: Adapting to New Frontiers

For those in the Baby Boomer generation, born between 1946 and 1964, the move to hybrid work can be a daunting prospect. Raised in an era far removed from today's digital landscape, Boomers often find themselves grappling with the complexities of new technologies essential for remote collaboration. Their preference for face-to-face interactions further complicates matters, making it challenging to maintain effective communication in a hybrid setting. However, amidst these challenges lies an opportunity for Boomers to embrace a newfound work-life balance. Reduced commuting times and greater flexibility offer Boomers the chance to reclaim precious time for personal pursuits, enhancing overall well-being.

## Generation X: Balancing Act Amidst Dual Responsibilities

Generation X, born between 1965 and 1980, faces a delicate balancing act in the realm of hybrid work. Managing significant family and work responsibilities simultaneously poses a formidable

challenge, exacerbated by the presence of both younger and older generations in the workforce. Despite these hurdles, Gen Xers value autonomy and flexibility, qualities that hybrid work models inherently provide. This newfound freedom empowers Gen Xers to navigate their obligations more efficiently, paving the way for greater fulfilment both personally and professionally.

## Millennials: Striking the Balance

For Millennials, born between 1981 and 1996, hybrid work represents a double-edged sword. While prioritising work-life balance, Millennials often struggle to delineate boundaries between their professional and personal lives in a hybrid environment. Collaborating effectively with remote team members presents its own set of challenges. Yet, hybrid work offers Millennials unparalleled opportunities for career advancement and flexibility. Freed from geographic constraints, Millennials can pursue diverse career paths while maintaining a semblance of equilibrium between work and life commitments.

## Generation Z: Navigating the Digital Landscape

As digital natives, Generation Z, born from 1997 onwards, possesses a unique advantage in the realm of hybrid work. Proficient in digital technologies, Gen Z individuals are well-equipped to navigate the complexities of remote

collaboration. However, social isolation and a lack of face-to-face interaction pose significant challenges for this cohort. Moreover, remote work may hinder their ability to glean insights from experienced colleagues in traditional office settings. Nonetheless, hybrid work affords Gen Z the autonomy to craft their work environments to suit their preferences, fostering a sense of empowerment and self-determination.

## Embracing Diversity for Organisation Success

In navigating the world of hybrid work, organisations must recognise and address the diverse needs of each generational cohort. By fostering effective communication, providing necessary support and resources, and promoting a culture of inclusivity, organisations can harness the full potential of hybrid work. Embracing diversity not only fosters innovation but also ensures the collective success of individuals across generations. As we move quickly into a new era of work, embracing the challenges and opportunities that hybrid work presents, allows leaders to leverage difference to propel their organisations towards a brighter future.

